

## Concerns

Life EMS takes pride in the delivery of skill and compassion during the safe transportation of our patients and customers. If a customer or patient should have a concern regarding an associate or the transportation ride, please complete one of the following:

- Please call 616-458-5433 and ask to speak with the Operations Director
- Email: [info@lifeems.com](mailto:info@lifeems.com). In the subject line insert "CONCERN" (in all caps)
- Go to [www.lifeems.com/contact/](http://www.lifeems.com/contact/) and complete the form. In the subject line insert "CONCERN" (in all caps)
- Go to [www.lifeems.com/community/can-better-serve/](http://www.lifeems.com/community/can-better-serve/) and complete the form. In the subject line insert "CONCERN" (in all caps)

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